Docket No. **BS00-131**



ର୍ ^PDeclaration and Power of Attorney For Patent Application

MAY 0 1 2001

English Language Declaration

elow named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for

PRI		on the invention entit FERACTIVE VOICE RE	led ESPONSE SYSTEM WITH VARIABL	E
the	specification of which	n		
(ch	eck one)			
	is attached hereto.			
\boxtimes	was filed on Decemb	oer 28, 2000	as United States Application No.	or PCT International
	Application Number	09/749,833		
	and was amended or	n		
			(if applicable)	
	•		rstand the contents of the above indment referred to above.	dentified specification,
kno			ted States Patent and Trademark as defined in Title 37, Code of	
Sec any liste inve	ction 365(b) of any for PCT International appeted below and have all	oreign application(s) for polication which designs or identified below, by PCT International applications.	er Title 35, United States Code, for patent or inventor's certificate nated at least one country other to the checking the box, any foreign a lication having a filing date before	, or Section 365(a) of han the United States, oplication for patent or
Pric	or Foreign Applicatior	n(s)		Priority Not Claimed
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ro-sB	3-01 (9-95) (Modified)		P02/REV02 Patent and Trademark C	ffice-U.S. DEPARTMENT OF COMM



I hereby claim the benefit under 35 U.S.C. Section 119(e) of any United States provisional application(s) listed below:

60/216,698	July 7, 2000
(Application Serial No.)	(Filing Date)
(Application Serial No.)	(Filing Date)
(Application Serial No.)	(Filing Date)

I hereby claim the benefit under 35 U. S. C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C. F. R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.



POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

Lawrence J. Gotts - Reg. No. 31,163 Michael D. Bednarek - Reg. No. 32,329 Aslan Baghdadi - Reg. No. 34,542 Elizabeth M. Roesel - Reg. No. 34,878 David C. Isaacson - Reg. No. 38,500

all of: SHAW PITTMAN 2300 N Street, N.W. Washington, D.C. 20037 Michael S. Lee - Reg. No. 41,434 Steven P. Arnheim - Reg. No. 43,475 Poh C. Chua - Reg. No. 44, 615 Michele M. Burris - Reg. No. 44,576 Michael A. Oblon - Reg. No. 42,956 Lawrence D. Eisen - Reg. No. 41,009 James M. Ross - Reg. No. 42,115 Michelle S. Marks - Reg. No. 41,971

Send Correspondence to: Michael S. Lee, Esq.

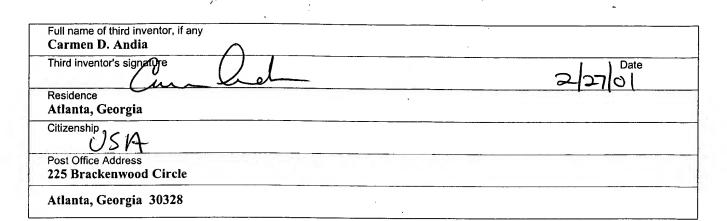
SHAW PITTMAN 2300 N Street, N.W. Washington, D.C. 20037

Direct Telephone Calls to: (name and telephone number)

Michael S. Lee (703) 770-7627

Full name of sole or first inventor Judith C. Espejo	~
Sole or first inventor's signature	Date
Residence Snellville, Georgia	
Citizenship	·
Post Office Address 4540 Thicket Trail	
Snellville, Georgia 30039	

Full name of second inventor, if any Lance F. Casey	
Second inventor's signature	Date
Residence Suwanee, Georgia	
Citizenship	
Post Office Address 4085 Oak Park Drive	



Full name of fourth inventor, if any
Judy D. Martin

Fourth inventor's signature

Residence
Lawrenceville, Georgia

Citizenship

Post Office Address
1025 Country Walk Court

Lawrenceville, Georgia 30043

Full name of fifth inventor, if any
Adrian C. Rudd

Fifth inventor's signature

Residence
Powder Springs, Georgia

Citizenship

Post Office Address
4227 Callawan Court

Powder Springs, Georgia 30127

Full name of sixth inventor, if any
Susan F. Meek
Sixth inventor's signature

Residence
Norcross, Georgia
Citizenship

Post Office Address
5812 Revington Drive

Norcross, Georgia 30092

Seventh inventor's signature	Date
Dollar	
Residence Smyrna, Georgia	
Citizenship	
Post Office Address	
2216 Austin Lake Drive	
Smyrna, Georgia 30082	
Full name of eighth inventor, if	
Eighth inventor's signature	Date
Residence	
Ditizenship	
Post Office Address	
Full name of ninth inventor, if any	
on mante of miner involutor, it drip	
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Residence	
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Post Office Address	Date
Post Office Address Full name of tenth inventor, if any	Date
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(check one)			
☐ is attached hereto.			
was filed on December	28, 2000	as United States Application No.	or PCT International
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		(if applicable)	
I hereby state that I have r including the claims, as am		rstand the contents of the above indment referred to above.	dentified specification,
		ited States Patent and Trademark as defined in Title 37, Code of	
Section 365(b) of any fore any PCT International applilisted below and have also	ign application(s) ication which desig identified below, but International app	er Title 35, United States Code, for patent or inventor's certificate mated at least one country other to checking the box, any foreign a lication having a filing date before	, or Section 365(a) of han the United States, oplication for patent or
Prior Foreign Application(s))		Priority Not Claimed
(Number)	(Country)	(Day/Month/Year Filed)	
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(Number)	(Country)	(Day/Month/Year Filed)	
TO-SB-01 (9-95) (Modified)		P02/REV02 Patent and Trademark C	Office-U.S. DEPARTMENT OF COMME

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60/216,698	July 7, 2000	
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Section 365(c) of any PCT Internations insofar as the subject matter of earlined States or PCT International U.S.C. Section 112, I acknowledge Office all information known to me	ional application designating ach of the claims of this app application in the manner presented to the terminal to be material to patentabile between the filing date of the contents.	any United States application(s), or the United States, listed below and, lication is not disclosed in the prior rovided by the first paragraph of 35 United States Patent and Trademark lity as defined in Title 37, C. F. R., the prior application and the national
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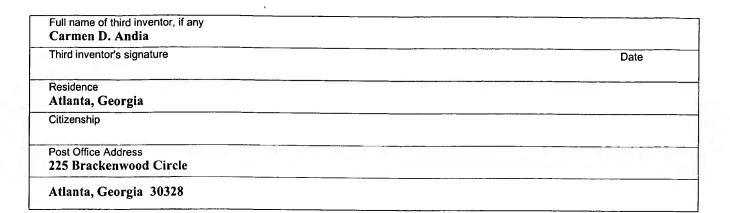
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Michael S. Lee (703) 770-7627

Full name of sole or first inventor Judith C. Espejo	
Sole or first inventor's signature	Date
Residence Snellville, Georgia	
Citizenship	
Post Office Address 4540 Thicket Trail	

Second inventor's signature	Date
esidence uwanee, Georgia	
itizenship	
Post Office Address 1085 Oak Park Drive	



Full name of fourth inventor, if any
Judy D. Martin

Fourth inventor's signature

Fourth inventor's signature

O3-05-0/

Residence
Lawrenceville, Georgia

Citizenship

U 5

Post Office Address
1025 Country Walk Court

Lawrenceville, Georgia 30043

Full name of fifth inventor, if any
Adrian C. Rudd

Fifth inventor's signature

Residence
Powder Springs, Georgia

Citizenship

Post Office Address
4227 Callawan Court

Powder Springs, Georgia 30127

Full name of sixth inventor, if any
Susan F. Meek
Sixth inventor's signature

Residence
Norcross, Georgia
Citizenship

Post Office Address
5812 Revington Drive

Norcross, Georgia 30092

Seventh inventor's signature	Date
Residence Smyrna, Georgia	
Citizenship	· · · · · · · · · · · · · · · · · · ·
Post Office Address	
216 Austin Lake Drive	
Smyrna, Georgia 30082	
full name of eighth inventor, if	
ighth inventor's signature	Date
	Date
Residence	
Ditizenship	
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Post Office Address	
full name of ninth inventor, if any	
full name of ninth inventor, if any	Date
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I ad kno Sed	uding the claims, as ame eknowledge the duty to co own to me to be materi ection 1.56.	ended by any amer disclose to the Unit al to patentability	stand the contents of the above dment referred to above. ed States Patent and Tradema as defined in Title 37, Code	ark Office all information of Federal Regulations,
Sec any liste inve	ction 365(b) of any foreign PCT International applicated below and have also it	gn application(s) for cation which design dentified below, by	Title 35, United States Code or patent or inventor's certifical pated at least one country other checking the box, any foreign cation having a filing date before	te, or Section 365(a) of than the United States, application for patent or
Pric	or Foreign Application(s)			Priority Not Claimed
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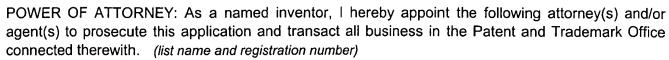
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SHAW PITTMAN 2300 N Street, N.W. Washington, D.C. 20037

Direct Telephone Calls to: (name and telephone number)

Michael S. Lee (703) 770-7627

Full name of sole or first inventor Judith C. Espejo	
Sole or instrinventor's signature C Sopur	4-11-01
Snellville, Georgia	,
Citizenship USA	
Post Office Address	
4540 Thicket Trail	

Second inventor's signature	4-9-0/
Residence Suwanee, Georgia	
Citizenship USA	
Post Office Address 4085 Oak Park Drive	



Atlanta, Georgia 30328

Full name of third inventor, if any Carmen D. Andia	
Third inventor's signature	Date
Residence Atlanta, Georgia	
Citizenship	
Post Office Address 225 Brackenwood Circle	

Full name of fourth inventor, if any
Judy D. Martin

Fourth inventor's signature

Residence
Lawrenceville, Georgia

Citizenship

Post Office Address
1025 Country Walk Court

Lawrenceville, Georgia 30043

Full name of fifth inventor, if any Adrian C, Rudd

Fifth inventor's signature

Residence
Powder Springs, Georgia

Citizenship
USA

Post Office Address
4227 Callawan Court

Powder Springs, Georgia 30127

Full name of sixth inventor, if any Susan F. Meek	
Residence Norcross, Georgia	Date / 11 01
Citizenship	
Post Office Address 5812 Revington Drive	

Brenda L. Boyden	
Seventh inventory signatury Leventh inventory signatury Besidence	4////o/
Smyrna, Georgia	
Citizenship USA	
Post Office Address	
216 Austin Lake Drive	
Smyrna, Georgia 30082	
Full name of eighth inventor, if	
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Residence	
Citizenship	
Post Office Address	
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full name of ninth inventor, if any	
full name of ninth inventor, if any	Date
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